

### FINAL 2025

### MATCH DAY GUIDE

SATURDAY 15TH MARCH 2025
PRIDE PARK STADIUM, PRIDE PARK, DERBY, DE24 8XL

# e at Women's Limited and I Club, we look

On behalf of everyone at Women's Professional Leagues Limited and Derby County Football Club, we look forward to welcoming you to Pride Park Stadium.

We hope you find this guide useful with everything from buying a ticket, to navigating the stadium and its surroundings and planning your match day, ensuring you enjoy your experience and making sure you don't miss a second of the action!

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# MATCHDAY 09:45

Fan Zone Opens

Teams head back to the changing rooms

12:00

12:11

**National Anthem** 

10:45

**General Admission Turnstiles Open** 

12:08

Teams return to pitch

12:15

Kick-Off

11:30

Teams Warm-Up on pitch

12:09

**Presentation Ceremony** 

14:00

**Final Whistle** \*\* Subject to extra time and penalties

11:45

Fan Zone Closes



### **BAG POLICY**

Bags must be no larger than 45cm x 30cm x 15cm and are subject to search. There is no on-site storage facility for oversized bags. However, if you have a medical condition that requires you to bring a bag or other equipment, please email <a href="mailto:slo@dcfc.co.uk">slo@dcfc.co.uk</a>.

Supporters are prohibited from bringing refreshments into Pride Park Stadium. However, if a supporter has specific dietary or sustenance requirements because of a medical condition, please contact us by calling 0871 472 1884 in advance of attending the game.

### **MEDICATION**

To bring essential medication into the stadium, please email <a href="mailto:slo@dcfc.co.uk">slo@dcfc.co.uk</a> or call 0133 266 7528 with details of the medication and support you may require.

### **FLAG POLICY**

Derby County wants an exciting atmosphere at all home games at Pride Park Stadium and encourages all fans to bring flags, banners, and large 'Surfing' flags - but these must adhere to the guidelines set by the club in tandem with the stadium's safety team. For more information, please click here.

### **CASHLESS**

Pride Park Stadium is a cashless venue. Please be aware that NO kiosks will accept cash; we can only accept contactless & card payments.



# GETTING TOPRIDE PARK

LOOK OUT FOR OUR TEAM ON THE ROUTE TO DIRECT YOU WHERE YOU NEED TO GO!



Please be aware that there is disruption on the rail network on matchday between London and Derby due to planned engineering works.

If you are travelling to Pride Park Stadium from London, please be advised that there are no direct East Midland Railway services running to / from London. If you intend to travel by rail, please be mindful of diversionary routes in place and additional travel times required to make your journey.

CrossCountry and East Midland Railway services to / from Manchester are unaffected and there is a good service on matchday. Derby rail station is the closest station to the stadium for those arriving by train – just a 20-minute walk away!

Please plan your journey in advance – all of the latest rail travel guidance can be found on the National Rail website.

Walk the route from the train station to the stadium and join us in bringing the vintage vibes. See our showcase of vintage shirts on display and hear your favourite anthems, chants, and pump-up songs. Vintage shirts aren't just a classic; they're the ultimate comeback queens. Raid your wardrobe, swap with mates, or hunt for a second-hand classic. Wear your vintage shirts to the League Cup Final!

### TRAIN STAFF HELP

Monday to Sunday - 24 hours a day

### **FACILITIES AVAILABLE**

- · Hearing Loop.
- · Shops.
- · Refreshment facilities.
- · Seating areas on platforms.
- · Baby Changing Facilities.
- · Cashpoint.
- · Accessible Ticket Machine.
- · Wheelchairs Step Free Access.
- · National Key Toilets.
- · Ramps for Train.

Derby Train Station offers direct rail services from no less than 14 major towns and cities, as well as numerous local centres.



Coach travel is a great way to get to the stadium. Both Chelsea and Manchester City have now sold out of spaces on their supporter coaches. Please contact the clubs for any queries on these.

Spectators can also book individual coach travel via the National Express website, which offers point to point services from across the UK for spectators travelling to Derby for the match.



# GETTING TOPRIDE PARK



If you intend to drive on matchday, please allow for plenty of time for your journey and make sure to plan your journey in advance.

There is no general spectator parking available at Pride Park stadium. However, the stadium benefits from being in close proximity to Derby's city centre. There are many city centre car parks available on match day – please check out Derby City Council's dedicated webpage for more information.

For any accessible parking requirements, please contact the Derby County FC Accessibility team at:

accessibility@dcfc.co.uk

or

0133 266 7528.

### **WEST MEADOWS INDUSTRIAL ESTATE**

On-street pay and stay (coins and cashless via MiPermit website and mobile app), 8am – 6pm.

Ashlyn Road, Cranmer Road, Downing Road, Dunton Close, Hansard Gate.

1 hour - £0.50

4 hours - £1.00

Up to 6pm - £2.00

### **OSMASTON ROAD INDUSTRIAL ESTATE**

On-street pay and stay (cashless only via MiPermit website and mobile app), 8am – 6pm.

Purchasing at this location allows parking in the following streets: Gosforth Road, Haydock Park Road, Newbury Street, Pontefract Street, Sandown Road, Wetherby Road.

1 hour - £0.50

4 hours - £1.00

Up to 6pm - £2.00



QR code providing walking directions to Pride Park Stadium from West Meadows Industrial.



QR code providing walking directions to Pride Park Stadium from Osmaston Road Industrial.

# GETTING TOPRIDE PARK



### BOLD LANE CAR PARK (BOLD LANE, DERBY, DEI 3NT)

Multi-storey car park (pay at machine, coins and card) 24-hour parking, 2 metres height restriction, 2 x dual outlet fast charge (7kW) EV charging.

Tariff (8am to 6pm)	Charges		
2 hours	£3.20		
4 hours	£5.00		
5 hours	£6.00		
Over 5 hours	£10.20		
Tariff (8am to 6pm)	Charges		
2 hours	£2.00		
6 hours	£3.00		
Over 6 hours	£6.00		

### CHAPEL STREET CAR PARK (CHAPEL STREET, DERBY, DE1 3GU)

Multi-storey car park (pay at machine, coins and card) 24-hour parking, 2 metres height restriction, 1 x dual outlet and 2 x single outlet fast charge (7kW) EV charging.

Tariff (8am to 6pm)	Charges		
2 hours	£2.50		
4 hours	£3.90		
5 hours	£4.40		
Over 5 hours	£7.20		
6pm – 8am	£1.40		

### DARWIN PLACE CAR PARK (DARWIN PLACE, DERBY, DE1 2EW)

On-street pay and stay (cashless only via MiPermit website and mobile app), 8am – 6pm.

Purchasing at this location allows parking in the following streets: Gosforth Road, Haydock Park Road, Newbury Street, Pontefract Street, Sandown Road, Wetherby Road.

1 hour - £0.50

4 hours - £1.00



QR code providing driving directions to Bold Lane Car Park from person's current location.

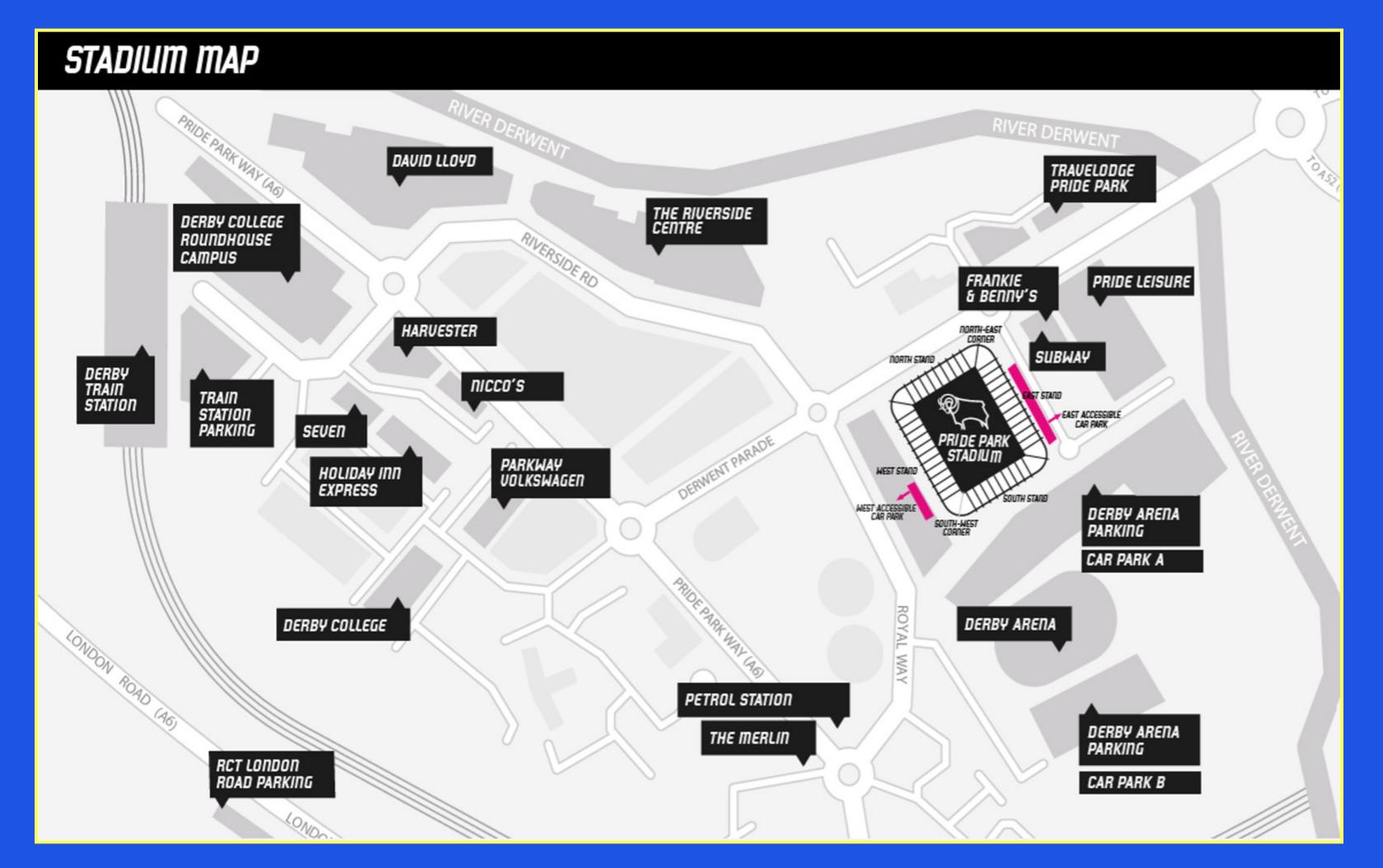


QR code providing driving directions to Chapel Street Car Park from person's current location.



QR code providing walking directions to Pride Park Stadium from Darwin Place Car Park.

### PRIDE PARK AREA MAP





### AROUND PRIDE PARK

### TRAFFIC EXCLUSION

In the interest of pedestrian safety, a traffic exclusion zone is imposed around Pride Park Stadium on matchdays to exclude vehicles along Royal Way and Derwent Parade. Please see map (below) for more information. The zone is in operation from 90 minutes prior to kick off to approximately 30-60 minutes after the final whistle. The precise timing is dependent upon traffic and pedestrian movement on the affected roads. Resident parking zones are in operation on matchdays. We strongly advise all supporters to use official car parks and avoid parking in residential areas. You will avoid the parking fine of £60 which you will incur for parking in within the residents' zones.



### **MATCHDAY FIRST AID**

We have two St John's Ambulance medical rooms available on a matchday; one is in the North-West corner of the lower concourse and the other is in the South-West corner of the lower concourse.

If a supporter becomes unwell at Pride Park Stadium and requires medical assistance, then we strongly advise that the nearest steward is made aware who will ensure that the crowd medical team is notified, and that appropriate care is provided. It is important to note that the responsibilities of the crowd medical teams are separate to club medical support teams for players.

The defibrillator is located within the Security Office, next to the player's entrance on the west side of the stadium.

### TICKETING INFO

**YOUR FAN ID** 

AGE BAND

BAR CODE (SCAN ON ENTRY)

DATE AND KICK-OFF TIME

YOUR STAND

**YOUR TURNSTILE** 

**YOUR STAIRWELL** 

**YOUR ROW** 

**YOUR SEAT** 

SUBWAY WOMEN'S LEAGUE CUP

Subway Women's League Cup Final

### **Chelsea v Manchester City**

15/03/2025 12:25

Turnstiles open 90 minutes before kick-off

Toyota West Stand Upper Block P

Turnstile 9-12

Stair 78

Row R

Seat 21

Date & KO time subject to change

Ticket Office opening times can be found on dcfc.co.uk

 Childrem aged 15 and under must be accompanied by and sat with an Adult aged 18 years or over

£15

Tickett Office

Transaction ID: 14678833

01234567898388382782892

TICKET PRICE

# YOUR TICKET EXPLAINED

**FOLD LINE** 

DATE AND KICK-OFF TIME

AGE BAND/TICKET PRICE
YOUR STAND
YOUR BLOCK

YOUR BLOCK YOUR TURNSTILE YOUR STAIRWELL YOUR ROW YOUR SEAT

**FOLD LINE** 



**FINAL 2025** 

PRIDE PARK STADIUM



PLEASE FOLD HERE

**PLEASE FOLD HERI** 

PLEASE FOLD HERE

### THIS IS YOUR TICKET

### **Chelsea v Man City**

15/03/2025 Kick-off 12:25

**Adult £24.00** 

NORTH STAND UPPER BLOCK H

TURNSTILE 23/28

STAR 29

ROW C SEAT 211 Follow us on Twitter: @tickets

Telephone:
0672 334 254
\*Calls cost per minute
your phone' company charge

Ticket Refunds: This ticket is non-refundable

Bags muts be no longer than 45cm x 30cm x 15 cm and subject to search

Ticket Office:
Fan ID: 30923970
SkyDel League One

**Transaction ID; XXXXX** 20/02/2025 11:40



PLEASE FOLD HERE PLEASE FOLD HERE

### IMPORTANT INFORMATION

Issue of this ticket is subject to acceptanceof the club's Terms & Conditions and Ground Regulations, which can be viewed at the stadium or on dcfc.co.uk.

To enter the stadium, simply fold along the lines indicated and insert into the turnstile reader with the barcode facing upwards.

In the event of inclement weather, please keep your ticket as dry as possible until you reach the turnstile.

This ticket is non-refundable.

Bags must be no larger than  $45 \text{cm} \times 30 \text{cm} \times 15 \text{cm}$  and are subject to search.

f 📎 🗗 🎯 🛅 @BARCLAYSWSL

**FOLLOW US** 

Vicit us at:

WOMENSLEAGUES.THEFA.COM

### **TICKET INFO**

PLEASE FOLD HERE

THIS IS AN A4
PRINT-AT-HOME
DOCUMENT

THIS TICKET MUST
BE PRINTED

DO NOT USE THIS TICKET AT THE TURNSTILES ON A MOBILE DEVICE

Twitter:

@DCFCTICKETS

0871 472 1884

Calls cost 13p per minute, plus you phone company's access charge U VA

WWW.DCFC.CO.UK

For any ticketing queries, please email <u>ticket.office@dcfc.co.uk</u> or call 0871 472 1884.

Alternatively, visit the ticket office on matchday.

**FOLD LINE** 

**QR CODE (SCAN ON ENTRY)** 

**YOUR FAN ID** 

**FOLD LINE** 

### ENTERING THE STADIUM

### ENTERING THE STADIUM

To ensure that you are able to enter Pride Park Stadium without any issues, it is important that you attempt to access the stadium using the correct turnstile; the turnstile that you should be using will be displayed clearly on your match ticket.

Match Ticket must be used at the correct turnstile (accessible entrances are available in all four stands to those disabled supporters that require to use one and are clearly signed).

### RE-ADMITTANCE

There is no re-admittance to the stadium if you leave prior to the end of the fixture. We do however make allowances for smoking within a specific cordoned area. For further information on where to go to smoke please speak to our stewarding team who can direct you accordingly

### HELP OR ASSISTANCE NEEDED?

If you need assistance in finding your way around Pride Park
Stadium there are a number of outlets of information available to you.

Firstly, our stewarding team are strategically located in their high visibility uniforms on hand to give assistance with any questions which you may have, they have a high knowledge of local amenities and stadium access; if they do not know a piece of information, they will endeavour to find someone that does.

Our designated Matchday Supporter Liaison Officers will also be on hand to deal with any of your queries too; look for their blue 'Fans First' jacket!

### PICK UP A PROGRAME!

FOR THE FIRST
TIME EVER, WE'VE
COLLABORATED
WITH FOOTBALL &
FASHION ZINE, SEASON
TO GIVE THEIR TAKE
ON THE SUBWAY
WOMEN'S LEAGUE CUP
PROGRAMME.



- Interviews with Lucy Bronze,
   Laura Coombs, Eni Aluko and
   Steph Houghton
- Features
- Colouring page and wordsearch
- Final playlist
- And more!

Available at all programme stands around the stadium pre-match.

£5.00





### SUBWAY WLC FANZONE

PRIDE PARK
STADIUM, DERBY

SATURDAY 15TH MARCH

9:45AM - 11:45AM

Enjoy delicious samples from our Subway food van and take part in family fun football activities

### JOIN US IN THE FAN ZONE FROM 9:45AM!

### SUBWAY

Food and merch giveaways, games, face painting and more! Fun for all ages with our new title partner of the Subway Women's League Cup.







Get your hands on the brand new Barclays WSL Adrenalyn XL™ 2025 Official Trading Cards!

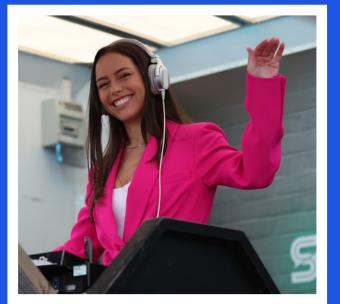






### Food & drink

Visit our stands to fuel up for kick-off.



### **DJ Char Stape**

Back by popular demand, DJ Char will be bringing all your favourite songs to kick-start your matchday.



### Meet the Fury Mascots!

Come and get a selfie with the Man City and Chelsea Furry Mascots!

### ACCESSIBILITY

We are pleased to host the Women's League Cup Final at Pride Park Stadium and we are committed to ensuring an inclusive and accessible experience for all supporters.

### COMPLIMENTARY PERSONAL ASSISTANT TICKETS

Supporters with access requirements may be entitled to a complimentary Personal Assistant ticket. These tickets are allocated in line with the respective club's policies.

### **ACCESSIBLE PARKING**

Blue Badge holders can reserve accessible parking spaces by calling our Accessibility Team on 0133 266 7528, no later than 24 hours before the fixture.

### TRANSPORTATION

A free shuttle service using buggies is available to transport supporters needing assistance from our onsite Car Parks (excluding Car Park B) and around the stadium perimeter. This service operates up to kick-off and resumes after the final whistle, with possible brief suspensions due to congestion for safety reasons.

### ACCESSIBLE ENTRANCES

Clearly signed accessible entrances are available in all four stands.
Stewards are on hand to provide assistance, as needed.

### **ACCESSIBLE TOILETS**

Accessible toilets, operating with a radar key system, are located in all stands. Supporters are advised to bring their own radar key.

### ACCESSIBLE SEATING/ WHEELCHAIR USER SPACES

We offer various seating options for supporters with access requirements.

- Easy Access Seating: Available on Row AA (no steps), Row BB (1 step), Row CC (2 steps).
- Wheelchair Spaces: A choice of pitch-side & and platform wheelchair user spaces are available.

Ambulant supporters not requiring accessible seating may sit anywhere in their designated stand, with their Personal Assistant (subject to qualification), providing they can safely access their seat.

### ACCESSIBILITY

### ASSISTANCE DOGS

Supporters intending to bring assistance dogs should contact Emma Drury at <a href="mailto:emma.drury@dcfc">emma.drury@dcfc</a>. co.uk or call 0133 266 7528 to ensure suitable seating and arrangements are made.

### AUDIO DESCRIPTIVE COMMENTARY

An audio descriptive commentary service is available for blind or partially sighted supporters. To reserve a receiver, supporters should call our Accessibility Team on 0133 266 7528 no later than 24 hours before the fixture. Please note, supporters need to bring their own earphones (round jack).

### SENSORY ROOMS

Our sensory rooms provide a calm environment for supporters who may find the stadium experience overwhelming. Operated by the Derby County Community Trust, these rooms are especially beneficial for individuals with sensory processing challenges. Supporters should book via the Derby County Community Trust website in advance to ensure availability (link below).

### To book a Sensory Room

### EAR DEFENDERS

Ear defenders are available to borrow. Supporters can reserve a pair by calling our Accessibility Team on 0133 266 7528.

### STEWARD ASSISTANCE

Trained stewards are available to assist supporters with access requirements upon arrival at Pride Park Stadium, providing help with directions, seating access, and other needs.

### **FEEDBACK**

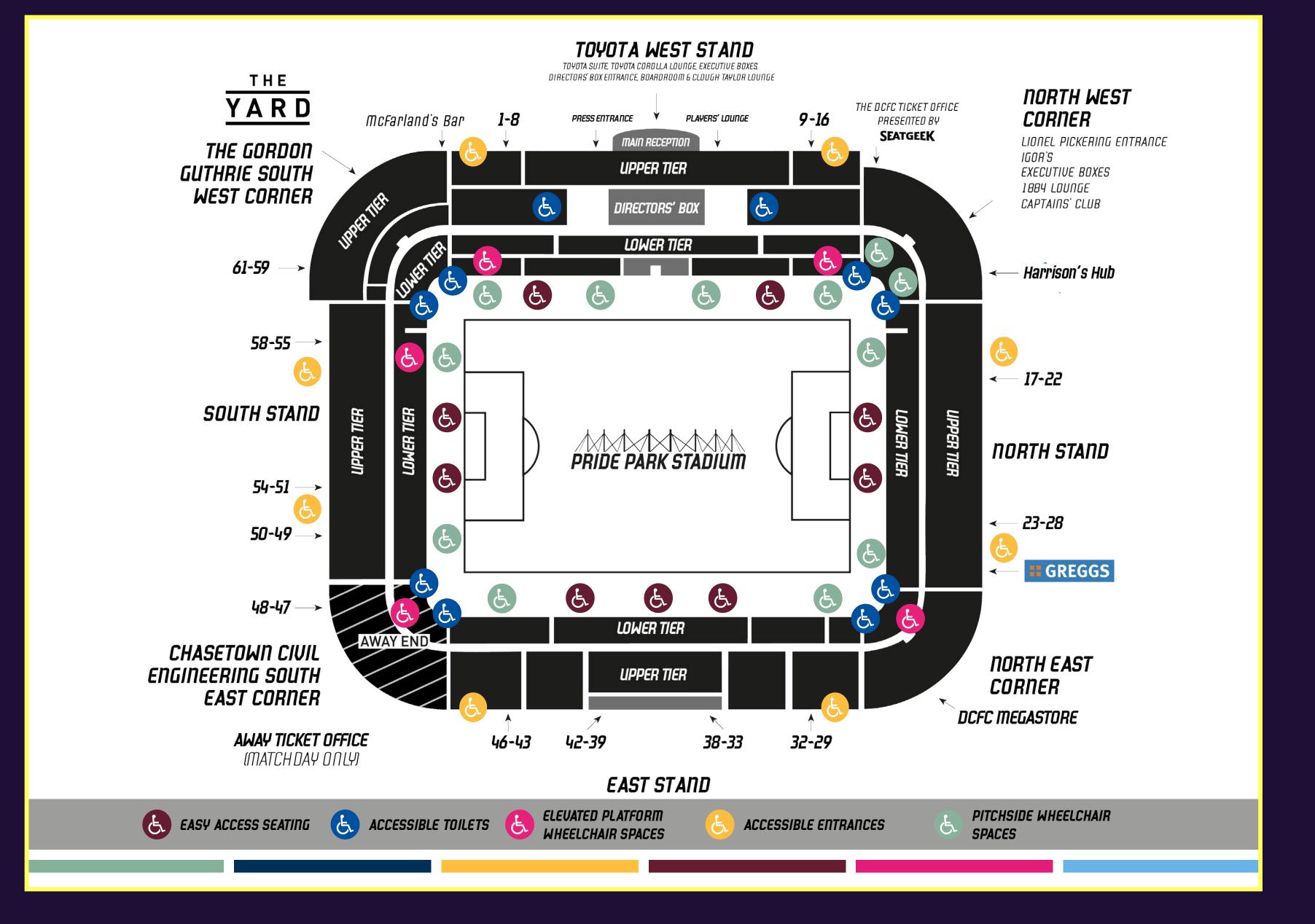
We value feedback to continually improve the matchday experience. Please direct any comments or suggestions to Emma Drury at the contact information provided above.

For more detailed information, please refer to our <u>Accessibility Hub</u>

We look forward to welcoming all supporters to Pride Park Stadium and are committed to ensuring a positive and inclusive matchday experience for everyone.



### ACCESSIBILITY



### SAFEGUARDING

We're committed to working together to ensure that our event is as safe as possible for everyone attending and expect everyone to share this commitment.

If you have any concerns about a child, a vulnerable person or you see any behaviour that worries you please do report this to a member of event staff. They will contact the Dedicated Safeguarding Officer on site. You can also email the Dedicated Safeguarding Officer directly on safeguarding@dcfc. co.uk. For more information about safeguarding you can visit:

https://www.dcfc.co.uk/page/ safeguarding

## GREEN FOOTBALL'S GREAT SAVE



Football isn't just a game — it's a way of life. The chants, the drama, the last-minute screamers. But to keep the magic alive, we need to make sure our pitches, our stadiums, and our communities stay in the game too, so we're supporting Green Football's Great Save during this year's Final.

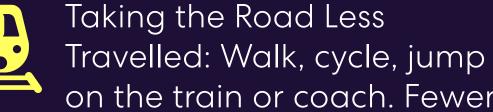
It's not about big, impossible changes. It's about small, smart plays that add up. So today, join us and be part of the squad making a difference.

### Did you know?

- If all of us present today in Pride Park switched to buying second-hand clothes, it'd save the same amount of emissions as taking over 1400 cars off the road! (NB Capacity)
- 1 capacity Pride Park halving the amount of meat they eat, especially beef and lamb, = taking over 3,200 cars off the road.

• If we switched to using public transport instead of driving, we'd save the same amount as taking over 6,600 cars off the road!

### Today join us in:



on the train or coach. Fewer cars, more atmosphere, and extra time for pre-match chants.

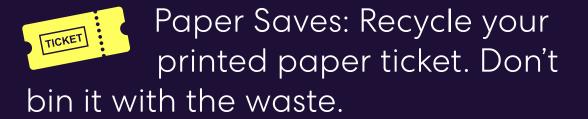
Shirts aren't just a classic; they're the ultimate comeback queens. Raid your wardrobe, swap with mates, or hunt for a second-hand classic. Wear your vintage shirts to the League Cup Final!



Fuel for Champions:
Give a low-carbon bite a try
today. If everyone at Pride

Park did this twice a week, we'd save the same emissions as taking 1,900 cars off the road.
Small swaps, big wins.

Pass It Back: That reusable cup? Don't leave it behind. A simple return keeps matchdays cleaner and greener.



So join us and be part of changing the game.

Go to greenfootball.org

### REPORTING AN INCIDENT/ MATCHDAY TEXT SERVICE CONCERN

We recognise that most supporters come to the stadium to watch a football match and not to listen to abusive or indecent language from the stands. Swearing in the dedicated Family area (northwest corner) is not acceptable

Discriminatory behaviour, which includes, shouting, chanting or actions such as racist, sectarian, homophobic, sexist, or anti-disability behaviour, is unacceptable. If you witness incidents like these please get in contact with a steward as soon as you can and report your concerns as this will enable us to act on them as quickly as possible.

Whilst it is a rare occurrence at Pride Park Stadium, there are times when the behaviour of other fans may be regarded as in unacceptable, you can report directly to Derby County Match Control through our matchday text service, by starting your text with DCFC then type your message to 88440.

Please include as much information as possible including the Stand, Row, and Seat details of where the incident occurred. Your text will be treated in the strictest of confidence as we identify and deal with the perpetrators.

